



West Virginia Network for
Educational Telecomputing
837 Chestnut Ridge Rd
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INTERNET ACCESS and EMAIL

Modem Access Account

\$16.95 per month

Please see <http://www.wvnet.edu/payment.SHTML> for terms, conditions and payment guidelines. Includes virus and spam filtering, personal web space, up to 4 personalized ids.

POP Email Account

\$2.00/month/account

Includes virus and spam filtering and personal web space. Individuals billed annually.

Statewide Intranet/Internet Communications links:

Internet Access Fee	\$228 Megabit/Month
Frame Relay into WVNET	\$46.90 Megabit/Month
ATM into WVNET	\$58 Megabit/Month

Please see <http://www.wvnet.edu/services/telecom/connections.html> for more information.

NOTE: Internet rates went down in August 2005 from \$285 to \$228, a 20% reduction.

VIRUS and SPAM FILTERING

Virus and SPAM filtering (<200 accounts)	\$1,000 per year
Virus and SPAM filtering (200 – 8000 accounts)	\$1,500 per year plus \$1.00 per account per year
Virus and SPAM filtering (> 8000 accounts)	Negotiable

Please see http://www.wvnet.edu/services/email/mail_scanning.html for more details.



BACKUP SERVICES

Tivoli Storage Management Remote Backups:

Minimum Monthly Charge	\$15 per Month
Per Gigabyte	\$1 per Month

30 day free trial available.

Please see <http://www.wvnet.edu/services/tsm/index.html> for more information.

OZ PROBLEM MANAGEMENT

Customized OZ Problem Management System	\$50 (5 accounts) per month
Institution setup and customization	\$500

Please see <http://www.wvnet.edu/problem/oz> for more information. If you do not have an Oz userid, follow the directions on the screen to create a userid and password. Then select the link "About OZ" for more details.

VIDEO CONFERENCING

WV Higher Education Institutions and State Agencies	
Point to Point Multiple Conference Unit (MCU)	\$30.00/hr
	\$0.25/port/min
Gatekeeper Policy Management Updates	\$5.00
Off Net Charges	\$0.25/port/min



WEBCT HOSTING

Hosting Cost

Annual fixed fee \$3000 plus
a variable fee based on licensed FTE

WEBCT Training Manuals

Introduction to WEBCT: (two day class)

WV Higher Education Institutions, or Central Office - \$25.00 each

State Agencies, Non-Profit Agencies, or WVNET Partners - \$27.00 each

Non-WV Higher Education Institutions - \$30.00 each

WEBCT 3.1 Advanced Topic: (two day class)

WV Higher Education Institutions, or Central Office - \$25.00 each

State Agencies, Non-Profit Agencies, or WVNET Partners - \$27.00 each

Non-WV Higher Education Institutions - \$30.00 each

Please see http://www.wvnet.edu/services/webct/about_webct.html for more information.

CONFERENCE MANAGEMENT

Conference Management Software, Consulting, Support

Call

Various levels of customization of web-based conference management software developed at WVNET is available for conference registration and secure payment, session scheduling, building programs and proceedings, etc. Also available is assistance with conference management, such as working with vendors, arranging sponsorships, room scheduling, etc. Call to discuss your requirements.



WEB HOSTING

All three of WVNET Web Hosting packages feature:

- Domain name hosting
- Annual Billing
- 24/7 live and online customer support
- Access to the WVNET“OZ” Knowledge Base
- Daily backups
- FTP access
- Free CGI Scripts
- E-mail accounts
- E-mail forwarding

Note: Virus and spam filtering not included in virtual email accounts. Mail can be forwarded to filtered addresses, or separate domain-based Virus and Spam Filtering is available.

WVNET Standard Plan

\$155.40 per year at a \$12.95/month rate:

- 20 MB Disk Space
- .5 Megabit Data Transfer
- 1 POP Virtual Email Account
- Email Forwarding
- Free CGI Scripts
- Daily Backups
- Domain Name Hosting
- Server Side Includes (SSI)

WVNET Pro Plan

\$239.40 per year at a \$19.95/month rate

- 50 MB Disk Space
- 1.5 Megabit Data Transfer
- 10 POP Virtual Email Accounts
- Email Forwarding
- Free CGI Scripts
- Daily Backups
- Server Side Includes (SSI)
- Domain Name Hosting
- 1 Mailing list

WVNET Advanced Plan

\$431.40 per year at a \$35.95/month rate

- 100 MB Disk Space
- 3.0 Megabit Data Transfer
- 20 POP Virtual Email Accounts
- Free CGI Scripts
- Email Forwarding
- Server Side Includes (SSI)
- Daily Backups
- Domain Name Hosting
- 2 Mailing Lists
- Subdomains available (up to 20)
- Additional POP accounts \$1/month



CO-LOCATION and HOSTING SERVICES

Co-located Non-WVNET Servers:

Large Systems (i.e., stand alone Unix Systems)

Electricity, UPS, Space, basic support

\$20 Sq Ft/Month

Small Systems (i.e., Windows or Linux Servers)

Installed in WVNET Rack Space

\$200/Year

Systems and Operational Support for Co-located Servers:

Includes operating system and application installation and maintenance, backups, 24-hr operational support. Co-location charge (above) also required.

Large Systems

Call

Small Systems (Windows or Linux)

\$1000/year

Linux Server Hosting (WVNET Equipment)

Negotiable

Application Hosting (WVNET Equipment)

Application Hosting Setup

Negotiable

\$1000

Banner Database Hosting

Call

Includes hardware, DBA and systems support, backups, software installation and maintenance, web forms, etc. Call to discuss requirements and pricing.



CONSULTING

Consulting Costs per Hour

	WV Higher Education Institutions	State or Non-Profit Agencies
Accounting Support	\$20.00	\$25.00
Application Support	\$45.00	\$50.00
Basic Web Support	\$45.00	\$50.00
Network Support	\$60.00	\$65.00
Database Support	\$60.00	\$65.00
Interactive Web Programming	\$60.00	\$65.00
PC Support	\$60.00	\$65.00
Systems Support	\$70.00	\$80.00

Consulting services can cover needs like installation, troubleshooting, performance analysis, development, reporting, and other services as arranged.

TRAINING

Training Costs includes preparation time, instructional time, and materials when presented by WVNET staff members. *Training by outside professionals at best negotiated market rates.*

WV Higher Education Institutions, or Central Office

Half Day \$275.00 (5-10 people, \$25.00 per additional person not to exceed 15)

State Agencies, Non-Profit Agencies, or WVNET Partners

Half Day \$325.00 (5-10 people, \$30.00 per additional person not to exceed 15)

Travel Costs: Mileage, meals and lodging costs not to exceed current state limits for consulting and training.



OTHER SERVICES

Maintenance on a Windows box

\$100 per month

Annual contract required.

Oracle iAS Installation and Maintenance

\$2500 per year

Additional fees may apply. Does not include installation of Banner Self-Service products. Installation alone contracted as consulting time.

Linux or OPEN/VMS server maintenance

Included in remote support fee or negotiable

Includes RedHat Linux or Open/VMS installation and maintenance. Banner database server operating system installation and maintenance is included in remote site support contract. Additional servers are negotiable.

Support for Linux-related issues when installation is done by campus staff will be billed at the normal systems consulting rates.

Other software installation

Available on request at previously listed consulting fees.

CONTRACTS and MORE INFORMATION

Please contact Greg Kidder, Technology Procurement Officer (gkidder@mail.wvnet.edu or 304-293-5192 ext 288), for contract information, or contact Bonnie Lynch, Manager Applications Services (bonnie@mail.wvnet.edu or 304-293-5192-x227) to arrange for services not shown in this document or for more information.



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